

MEGAN MCDONELL

PROGRAM & PROJECT MANAGEMENT LEADER

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SUMMARY

Experienced professional in strategic portfolio, program, and project management, specializing in driving organizational transformation. Demonstrated success in leading Agile transformations and fostering business relationships across diverse domains including SaaS, ecommerce, and mobile. Skilled in cross-functional team leadership, utilizing Agile and Waterfall methodologies to ensure program success

KEY ACHIEVEMENTS

- **Led Large-Scale Reorganization and Optimization:** Optimizing program delivery, resulting in a 27% improvement in delivery predictability. Streamlined team operations, boosting productivity by 16%.
- **Successful Implementation of Agile Methodologies:** Pioneered Agile transformations, introducing CI/CD pipelines, and initiated practices with delivery reporting. Improved team velocity, accelerated time-to-market, and improved project delivery.
- **Enhanced Website Accessibility and Development Efficiency:** Directed efforts, yielding a 31% increase in user engagement and 26% improvement in referral traffic by enhancing website accessibility and ADA compliance. Established a reusable component library, enhancing development efficiency by 30% and cutting time-to-market by 24%.
- **Improved Workflow and Project Efficiency:** Spearheaded Agile methodologies and Jira implementation, achieving a 20% efficiency boost in team velocity for critical projects and cutting project turnaround time by 45%. Additionally, led process improvements, increasing project completion rates by 28%.

EXPERTISE

Strategy & Execution	Agile / SCRUM / Kanban	Figma, Python, JavaScript, React, Canva
Stakeholder Management	Azure DevOps/JIRA	Program Management
Change Management	Resource Allocation & Risk Analysis	Project Management
Version Control	SDLC	Design Systems, Responsive Design

WORK HISTORY

Technical Delivery Manager (Contract)

Peapod Digital Labs | 09/2022 - Present

Led successful large-scale reorganization, optimizing program delivery and enhancing team structures.

- Implemented Agile methodologies and Jira for project management, enhancing delivery predictability by 27%.
- Streamlined team structures, increasing overall team throughput by 16%.
- Managed \$2M program budgets across twelve diverse programs, ensuring efficient resource allocation and cost control for improved financial performance.

Technical Program Manager (Contract)

Remitly | 04/2022 to 09/2022

Directed data engineers, implemented process improvements and managed program finances.

- Directed data engineers with Agile methodologies and Jira, achieving a remarkable 45% reduction in project turnaround time.
- Spearheaded process improvements, resulting in a notable 28% increase in project completion rates.
- Managed program finances adeptly, securing an impressive 11% cost reduction through strategic budget optimization

Software Engineer (Contract)

Lextech Global Services | 08/2021 to 04/2022

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Led CI/CD pipeline implementation, accelerating project completion on time and within budget.

- Implemented dual-track Scrum and Jira, reducing project delivery time by 31% and increasing team productivity by 22%.
- Executed cost-saving measures, optimizing resources and reducing expenses by 19% while maintaining high-quality deliverables.
- Established Agile delivery reporting standards, providing stakeholders with clear project progress for improved decision-making.
- Collaborated with cross-functional teams to ensure successful project delivery and enhance customer satisfaction.

Software Engineer (Full-Time)

Understood for All | 07/2019 to 08/2021

Optimized website accessibility and ADA compliance, driving substantial increases in user engagement and referral traffic.

- Spearheaded initiatives to enhance website accessibility and ADA compliance, resulting in a significant 31% increase in user engagement and a notable 19% boost in referral traffic.
- Implemented Agile methodologies to expedite concept-to-launch initiatives, elevating delivery speed and ensuring top-notch product quality.
- Collaborated closely with stakeholders to prioritize features, aligning them with project objectives and ensuring timely milestone deliveries.

Senior Software Engineer (Contract)

JPMorgan Chase | 04/2018

to 07/2019

Led the development ADA-compliant design systems and components, establishing a shared library for Chase web apps.

- Oversaw ADA-compliant design systems delivery, ensuring timely completion and quality adherence. Spearheaded process optimizations, yielding a 20% efficiency boost and 16% faster time-to-market.
- Implemented Agile methodologies and delivery reporting, enabling real-time updates for proactive decision-making. Collaborated with cross-functional teams for successful project delivery and enhanced customer satisfaction.

ADDITIONAL WORK EXPERIENCE

Senior Front End Engineer (Contract)

Allstate | 03/2017 to 04/2018

Front-End Engineer (Contract)

Cars.com | 03/2016 to 03/2017

EDUCATION

B.A., Computing

DePaul University, Chicago, IL

Chemical, Biological, Radiological & Nuclear (CBRN)

Veteran U.S. Army, Seattle, WA